volkano X

NEXIS

HYBRID HEADPHONES

WITH ACTIVE NOISE CANCELLING



INSTRUCTION MANUAL

Please read these instructions carefully and retain them for future reference.

ICASA TA-2025/1028 APPROVED

VKX-2097-BK
VKX-2097-ND

HIGHLIGHTS

- Up to 70 Hours Playtime
- Hybrid Active Noise Cancellation
- Bass Boost Function
- Dual-device Connection
- Distraction-Free Listening
- Comfortable All-Day Wear
- Immersive Sound Quality

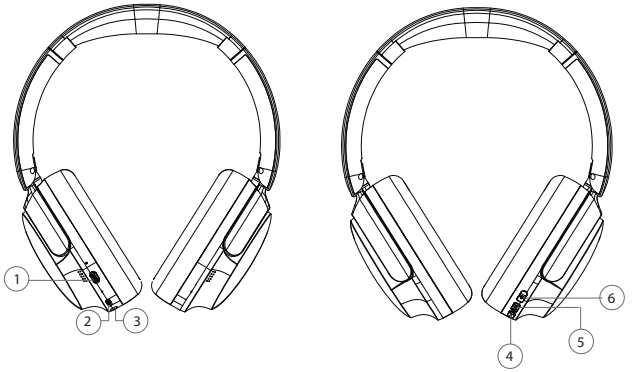
PACKAGE CONTENTS

- VolkanoX Nexis Hybrid Active Noise Cancelling Headphones
- USB-C Charging Cable
- Auxiliary Cable
- Instruction Manual

SPECIFICATIONS

• Bluetooth Version:	6.0
• Bluetooth Range:	10m
• Chipset:	AB8931h
• Bluetooth Profiles	A2DP/AVDTP/AVRCP/RFCOMM/ HFP/HSP/SPP/HID
• Noise Reduction:	30dB ± 3dB
• Frequency Response:	2402MHz - 2480MHz
• Driver Size:	40mm
• Impedance:	32Ω
• Battery:	500mAh
• Charging Port:	USB-C
• Charging Time:	2 Hours
• Charging Input:	5V DC 1A
• Standby Time:	75 Hours
• Playtime 50% Volume (ANC On):	30 Hours
• Playtime 50% Volume (ANC Off):	70 Hours
• Playtime 100% Volume (ANC On):	25 Hours
• Playtime 100% Volume (ANC Off):	50 Hours

IDENTIFYING PARTS



1. ANC Power On/Off Button
2. USB-C Charging Port
3. Aux Input Port
4. Volume Decrease/Previous Track Button
5. Power On/Off/Play Pause Button
6. Volume Increase/Next Track Button

VOLKANO AUDIO APP QR CODE

- To access the Volkano Audio App, scan the QR Code below.







- **Android Devices**: https:www.pgyer.com/volkano
- **Apple Devices**: https:testflight.apple.com/join/AzsNazm9

INSTRUCTIONS FOR USE

CHARGING

- Connect the USB-C end of the Charging Cable to the USB-C Charging port of your headphones, and insert the USB-A end to the charging port in your desired charging station. Then make sure that it is properly connected.
- When the headphones are on charge, the LED indicator light will shine solid RED to indicate the headphones are charging.

Note: Full charging time takes approximately 2 hours.

- Once the headphones have fully charged, the red indicator light will turn off, and the headphones will be ready for use.

Note: If the headphones are not in use, recharge at least once a month to protect the battery and extend the battery life.

To reset the headphone:

- Ensure you forget the VolkanoX Nexis Hybrid Active Noise Cancelling Headphones from your device before attempting to reset your headphones.
- Press and hold the On/Off Button for 5 seconds. The LED indicator light will flash blue and red.
- Press and hold the Vol+ and Vol- buttons for 10 seconds until you see the LED indicator light flash red 3 times then turn solid red for 2 seconds.
- The headphones will power off automatically.

POWER ON / OFF

- **Start-up:**
  Press and hold the power button for 3 seconds. The headphones enter pairing mode, and the LED indicator light will flash red and blue, to indicate that the headphones have switched on.
- **Shutdown:**
  Press and hold the power button, and the LED Indicator light turns off.

PAIRING WITH BLUETOOTH DEVICES

1. When the headphones are in pairing mode, the LED light will flash red and blue. Turn on the Bluetooth on your mobile device and search for the device name "Nexis". No password is required to establish a connection.
2. Once connected to a mobile device, the indicator light will change to blue, to indicate that the headphones have successfully paired with the device.
3. During playback, the LED indicator will flash blue, every few seconds.

NOTE:

- The headphones will automatically reconnected to the last paired mobile device when powered on.
- If out of range, the headphones will reconnect within 5 minutes when brought back within range. Alternatively, if the headphones remain out of range for more that 5 minutes, they will automatically switch off.

THE BASS BOOST FUNCTION

The bass boost function increases the low, deep sounds in your audio, making music feel richer, fuller, and more powerful. It enhances beats and bass-heavy sounds, which is great for genres like pop, hip-hop, and electronic music, as well as movies and games.

DUAL-DEVICE CONNECTION

- Dual Device Connection enables the headphones to connect to two devices simultaneously, such as a phone and a laptop. This makes it easy to switch seamlessly between music, calls, or videos without needing to disconnect and reconnect, saving you time when using multiple devices throughout the day.

Follow these steps to connect your VolkanoX Nexis Hybrid ANC Headphones to two devices:

- Connect your mobile device to the VolkanoX Nexis Hybrid ANC Headphones.
- Once connected, turn **off** Bluetooth on your mobile device.
- Turn **on** Bluetooth on your second device (your laptop) and connect it to the headphones.
- After the laptop is connected, turn Bluetooth **back on** your mobile device.
- The headphones should automatically reconnect to your mobile device.

Your VolkanoX Nexis Hybrid ANC Headphones should now be connected to both your mobile device and your laptop.

CONTROLS

1. Adjusting Controls

FUNCTION	OPERATION
Increase Volume	Short press the Volume + Button.
Decrease Volume	Short press the Volume - Button.
Select Next Track	Long press the Volume + Button.
Select Previous Track	Long press the Volume - Button.
ANC On/Off	Short press the ANC power button to cycle between Noise Cancelling, Transparency Mode and Normal Audio Mode
Aux Audio Playback	With the device powered on, plug a 3.5 mm AUX cable into the AUX port. The headphones automatically switch off Bluetooth mode and enter wired playback mode.
Bass Boost Function	Double-press the Multi-function Button to activate/deactivate the Bass Boost function.

2. Controlling Phone Calls

FUNCTION	OPERATION
Answer or End the Call	Short press the On/Off Button.
Reject a Call	Press and hold the On/Off Button for 2 seconds.

CONTROLS (Continued)

NOTE: If you answer or make a call while listening to media, the media will be paused until the call has ended. Only when your headphones are Bluetooth connected to your Smartphone will you be able to answer or reject calls via your headphones.

3. Voice Assistant

FUNCTION	OPERATION
Voice Assistant	Press the power button for 2 seconds to activate or deactivate voice assistant.

LED INDICATOR

Connected Status	The LED indicator lights will flash blue, once every few seconds.
Charge Status	Low Battery: LED indicator will flash red. Charging: LED Indicator will shine solid red. Full Charge: The red LED indicator will switch off.
Pairing Status	LED indicator lights will flash red and blue rapidly.
ANC Mode	ANC LED Indicator will shine solid green.

TROUBLESHOOTING

1. **My mobile phone cannot find any new Bluetooth devices.**
   a. Ensure the Device has entered the pairing mode.
   b. Ensure the Device is within effective working range.

2. **Bluetooth device cannot pair up?**
   a. Ensure your mobile phone allows new connections and has yet to reach the maximum number of allowed devices.

3. **The Device does not play music or answer calls when connected to a Bluetooth mobile phone.**
   a. Ensure your mobile phone supports A2DP and HSP (Hands-free) profiles.
   b. Ensure your mobile phone is within effective working range.

4. **When paired with my computer, Windows asks for a new driver. Can you supply this?**
   a. We recommend that you find compatible drivers for your computer online.

5. **Why can I not remotely control the pause and play function when music is playing?**
   a. This feature needs the Bluetooth® device paired with the earphones to support AVRCP (Audio / Video Remote Control Profile). Please ensure your device supports this.

SAFETY PRECAUTION

- The VolkanoX Nexis Hybrid Active Noise Cancelling Headphones should only be used with the parts the manufacturer provides.
- This product is intended for indoor use only.
- Never use this product near water or where it can contact water.
- Never handle the product if it has been dropped in water or other liquid. This is a safety hazard if the product comes into contact with water while still plugged in.
- Always dry your hands before touching the USB cable or power connections.
- Do not operate the product with a damaged cable or after it has malfunctioned, dropped, or damaged in any manner.
- The product is intended for personal use only.
- Commercial use cancels the warranty, and the supplier cannot be held responsible for injury or damage caused when using the device for any other purpose than that which it was intended for.
- The product is not intended for use by children, or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the device by a person responsible for their safety. Extreme caution must be exercised.
- Children should be supervised to avoid playing with the product.
- Packaging must never be left within reach of children since it is potentially dangerous.

DISCLAIMER

All product and company names are trademarks™ or registered® trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them.

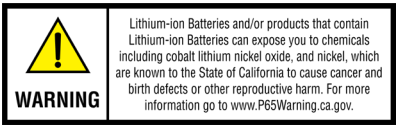
CLEANING AND CARE INSTRUCTIONS - GENERAL

- **Before Cleaning:** Ensure the product is not charging before cleaning or maintaining it.
- **Cleaning:** Wipe down the product's surface using a soft, slightly damp cloth.
- Do not use harsh or abrasive cleaning chemicals or materials on the product, as doing so may damage or scratch the finish.
- Do not expose the product to direct sunlight or high temperatures for extended periods.
- Do not store in temperatures over 140 °F (60 °C).

ENVIRONMENTALLY FRIENDLY DISPOSAL

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH THE EUROPEAN DIRECTIVE ON WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT.

- At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service. Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin.
- Never dispose of used electronics with ordinary solid waste since they contain toxic substances.
- Always dispose of used electronics in accordance with the prevailing community regulations that apply to the disposal of electronics. If there are no regulations concerning electronics disposal, please dispose of the device in a waste bin for electronic devices.





WARRANTY

The VolkanoX Nexis Hybrid Active Noise Cancelling Headphones includes a standard 2-year limited warranty against manufacturing defects and faults. Should the product be unboxed with any faulty parts, poor finishing, visible damage, or failure to perform due to a manufacturing defect or poor workmanship, please return it with your proof of purchase (till slip or invoice) to the store of purchase for an exchange, or repair, depending on the store's returns policy.

This warranty commences from the date of purchase.
Kindly retain your proof of purchase and the packaging for your warranty period.

NOTE:
The warranty does not apply to a product that:

a. It has failed due to excessive wear and tear beyond what is considered reasonable.
b. Has been misused or neglected.
c. Has been damaged accidentally or by Force Majeure, including fire and flooding.
d. Has been used or operated contrary to operating or maintenance instructions outlined in this manual.

The Store of Purchase / Seller cannot accept any returned products that have not been returned per this warranty or which do not follow their Returns Policy.

Please refer to the Store of Purchase / Sellers Returns Policy for details. Please contact the store of purchase if you require assistance or have queries about your warranty.