volkanoX

HALO

Bluetooth Wireless Headphone with Active Noise Cancelling



INSTRUCTION MANUAL

Please read these instructions carefully and retain them for future reference.

ICASA TA-2023/2273 APPROVED

VKX-2009-BK/ND

HIGHLIGHTS

- Active Noise Cancelling
- Up to 80 Hours of Playtime
- Bass Boost Function
- Dual-Device Connection
- Fast Charging
- Clear Calls with Built-In Mic
- Compact for Travel

PACKAGE CONTENTS

- VolkanoX Halo ANC Bluetooth Headphones
- USB-C Charging Cable
- AUX Cable
- Instruction Manual

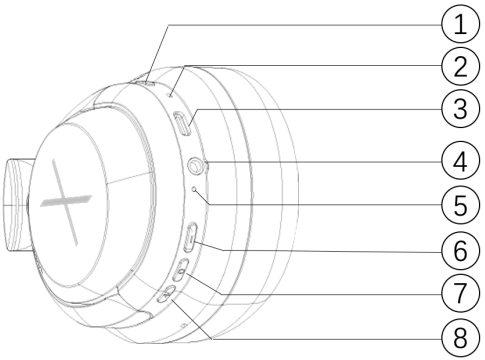
SPECIFICATIONS

• Bluetooth Version	6.0
• Chipset	JL7018F
• Profiles	HSP, HFP ,A2DP, AVRCP, SBC, AAC
• Bluetooth Distance	≥ 10m
• Impedance	32Ω
• Frequency Range	2.402-2.480GHZ
• Sensitivity	112dB (+/-5dB) at 1KHz
• Charge Input (Amps)	5V/1A
• Impedance	32Ω
• Frequency Range	20-20kHz
• Sensitivity	125dB (+/-5dB) at 1KHz
• Noise Reduction	30±3dB
• Battery	1000mAh

SPECIFICATIONS (Continued)

- Driver Size 40mm
- Charging Port USB-C
- Charging Time 4 Hours
- Charging Input (Amps) 5 V/0.8A
- 50% Volume Playtime (ANC On) 75 Hours
- 50% Volume Playtime (ANC Off) 80 Hours
- 100% Volume Playtime (ANC On) 65 Hours
- 100% Volume Playtime (ANC Off) 70 Hours

IDENTIFYING PARTS



1. ANC ON/OFF Button
2. Built-In Microphone
3. USB-C Charging Port
4. Aux Input
5. LED Indicator
6. Volume Down/Previous song
7. Power On/Off / Pause/Play
8. Volume Up/Next Song

INSTRUCTIONS FOR USE

CHARGING

- Connect the USB-C end of the Charging Cable to the USB-C Charging port of your headphones, and insert the USB end to the charging port in your desired charging station. Then make sure that it is properly connected.
- A Red indicator light will immediately light up to indicate charging mode. Once the headphones have been fully charged, the indicator light will turn off, and your headphones will be ready for use.

Note: If the headphones are not in use, recharge at least once a month to protect the battery and extend the battery life.

POWER ON / OFF

- **Start-up:** Long press the Power button for 3 Seconds. The Headphones will start and enter “Bluetooth Mode” automatically.
- **Shutdown:** Long press the Power button for 3 Seconds.

PAIRING WITH BLUETOOTH DEVICES

1. Switch the headphones On using the Power On/Off Button. The white lights will flash alternatively, and headphone will be ready to pair.
2. Initiate the Bluetooth mode on your mobile device and search for the device name "Halo". No password is required to establish a connection.
3. Once connected to a mobile device, the LED light will flash every 4 seconds.

NOTE:
- The headphones will automatically pair to the last mobile device used.
- If no connection can be established after 5 minutes, the headphones will automatically switch off.

BASS BOOST FUNCTION

- The bass boost function increases the low, deep sounds in your audio, making music feel richer, fuller, and more powerful. It enhances beats and bass-heavy sounds, which is great for genres like pop, hip-hop, and electronic music, as well as movies and games.
- Double-press the ANC button to activate/deactivate the Bass Boost function.

DUAL-DEVICE CONNECTION

- **Dual Device Connection** enables the headphones to connect to two devices simultaneously, such as a phone and a laptop. This makes it easy to switch seamlessly between music, calls, or videos without needing to disconnect and reconnect, saving you time when using multiple devices throughout the day.

Follow these steps to connect your VolkanoX Halo ANC Headphones to two devices:

1. Connect your mobile device to the VolkanoX Halo ANC Headphones.
2. Once connected, turn off Bluetooth on your mobile device.
3. Turn on Bluetooth on your second device (your laptop) and connect it to the headphones.
4. After the laptop is connected, turn the Bluetooth on your mobile device back on.
5. The headphones should automatically reconnect to your mobile device.

Your VolkanoX Halo ANC Headphones should now be connected to both your mobile device and your laptop.

CONTROLS

FUNCTION	OPERATION
Play/Pause	Press this Power Button to pause, then press it again to play.
Power On/Off	Press the Power Button for 3 seconds to switch device On, press for 3 seconds again to switch device Off.
Answer Calls	Press the Power Button once.
End Call	Press the Power Button when you want to end the call.
Reject Calls	Press and hold the Power Button for 1 second.
Volume Up/Next Song	Press and hold + Button for 1 second. Single press to play the next song.
Volume Down/Previous Song	Press and hold - Button for 1 second. Single press to play the previous song.
ANC Function	Press the ANC Button to switch the ANC function On/Off.

TROUBLESHOOTING

1. My mobile phone cannot find any new Bluetooth devices.

a. Ensure the Device has entered the pairing mode.
b. Ensure the Device is within effective working range.

2. Bluetooth device cannot pair up?

a. Ensure your mobile phone allows new connections and has yet to reach the maximum number of allowed devices.

3. The Device does not play music or answer calls when connected to a Bluetooth mobile phone.

a. Ensure your mobile phone supports A2DP and HSP (Hands-free) profiles.
b. Ensure your mobile phone is within effective working range.

4. When paired with my computer, Windows asks for a new driver. Can you supply this?

a. We recommend that you find compatible drivers for your computer online.

5. Why can I not remotely control the pause and play function when music is playing?

a. This feature needs the Bluetooth device paired with the headphones to support AVRCP (Audio / Video Remote Control Profile). Please ensure your device supports this.

SAFETY PRECAUTIONS

- The product is not intended for commercial use and have only been tested for household use.
- They are not intended for use by small children or persons with diminished mental capabilities. Ensure that a guardian or parent monitors the use of these headphones. Never use your headphones near water or where it can come into contact with water. Never handle the headphones if dropped into water or any other liquid. This is a safety hazard if the charging case comes into contact with water while charging.
- Do not operate the product after it malfunctions or has been dropped or damaged.
- WARNING: Always keep optional accessories, small parts and packaging out of the reach of babies and small children, as these items may be a choking hazard.
- DO NOT overcharge your headphones, doing so will shorten the lifespan of the built-in batteries.
- CAUTION: Do not disassemble or dispose of the battery in a fire.
- CAUTION: Remove the headphones immediately if the headphones show signs of overheating, smoke or fumes are being emitted during charging.
- WARNING: Listening to loud music for extended periods may damage your hearing.

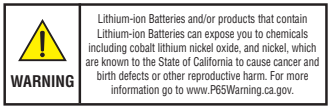
DISCLAIMER

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ENVIRONMENTALLY FRIENDLY DISPOSAL

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH THE SOUTH AFRICAN DIRECTIVE ON WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT.

- At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service. Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal. It enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin.
- Never dispose of used electronics with ordinary solid waste since they contain toxic substances.
- Always dispose of used electronics in accordance with the prevailing community regulations that apply to the disposal of electronics. Please dispose of the device in a waste bin for electric devices.





WARRANTY

This VolkanoX Halo Active Noise Cancellation Headphone has a standard 2-year limited warranty against manufacturing defects and faults.
Should this product be unboxed with any faulty parts, poor finishing or visible damage or fail to perform due to a manufacturing defect or poor workmanship, please return it with your proof of purchase (till slip or invoice) to the store of purchase for an exchange, or repair, depending on the store's returns policy.

This warranty commences from the date of purchase.
Kindly retain your proof of purchase and the packaging for your warranty period.

NOTE:
The Warranty does not apply to a product that:

a. Has failed due to excessive wear and tear beyond reasonable.
b. Has been misused or neglected.
c. Has been damaged accidentally or by Force Majeure, including fire and flooding.
d. Has been used or operated contrary to operating or maintenance instructions outlined in this manual.

The Store of Purchase / Seller can only accept returned products that have been returned in accordance with this warranty or which follow their own Returns Policy. Please refer to the Store of Purchase / Sellers Returns Policy for details.

Please contact the store of purchase if you require further assistance or have any questions about your warranty.