

volkanoX

VXH200

BLUETOOTH HEADPHONES WITH ACTIVE NOISE CANCELLING



INSTRUCTION MANUAL

Please read these instructions carefully and retain them for future reference.



VKX-2103-BK
VKX-2103-GN

HIGHLIGHTS

- Up to 60 Hours of Playtime
- Active Noise Cancelling (ANC)
- Foldable

PACKAGE CONTENTS

- VolcanoX VXH200 Bluetooth Headphones with ANC
- USB-C Charging Cable
- Instruction Manual

SPECIFICATIONS

Bluetooth

- Version: 5.3
- Profiles: A2DP, AVRCP, HFP
- Chipset: JL AC7006
- Range: Up to 15 m

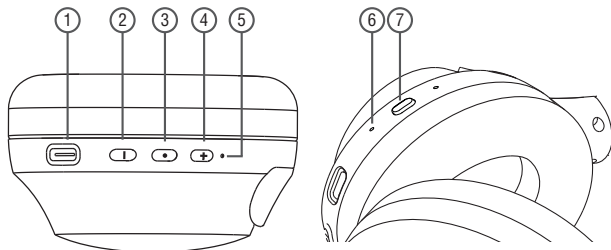
General

- Battery: 400 mAh
- Battery Type: Li-Ion Poly
- Charging Time: 2.5 Hours
- Charging Port Type: USB C
- Charge Input: DC 5 V, 1 A
- 50% Vol Playing Time (ANC ON): 35 Hours
- 50% Vol Playing Time (ANC OFF): 60 Hours
- 100% Vol Playing Time (ANC ON): 30 Hours
- 100% Vol Playing Time (ANC OFF): 50 Hours
- Frequency Response: 20 Hz - 20k Hz

Speaker

- Driver Size: 40 mm
- Impedance: 32 Ω
- Sensitivity: 98 $\pm$ 3dB

IDENTIFYING PARTS



1. USB-C Charging Port
2. Volume Decrease - / Previous Track
3. Power On / Off
4. Volume Increase + / Next Track
5. LED Indicator Light
6. ANC LED Indicator Light
7. ANC Power On / Off Switch

VOLKANO AUDIO APP QR CODE

- To access the Volkano Audio App, scan the QR Code below.



- **Android Devices:** <https://www.pggyer.com/volkano>
- **Apple Devices:** <https://testflight.apple.com/join/AzsNazm9>

INSTRUCTIONS FOR USE

CHARGING

- Connect the USB-C end of the Charging Cable to the USB-C Charging port of your headphones, and insert the USB-A end to the charging port in your desired charging station. Then make sure that it is properly connected.
- The LED indicator light will flash red, indicating that the battery is low on battery.
- When the headphones are on charge, the LED indicator light will shine solid RED to indicate the headphones are charging.
- Once the headphones have fully charged, the red indicator light will turn off, and the headphones will be ready for use.

Note: If the headphones are not in use, recharge at least once a month to protect the battery and extend the battery life.

To reset the headphone:

- Ensure you forget the VXH200 Headphones from your device before attempting to reset your headphones.
- Press and hold the On / Off Button for 5 seconds. The LED indicator light will flash blue and red.
- Press and hold the Vol+ and Vol- buttons for 10 seconds until you see the LED indicator light flash red 3 times then turn solid red for 2 seconds.
- The headphones will power off automatically.

POWER ON / OFF

- **Start-up:**

Long press the power button for 2 seconds. The headphones enter pairing mode, and the LED indicator light will flash blue, to indicate that the headphones have switched on.

- **Shutdown:**

Long press the power button, and the LED Indicator Light turns off.

PAIRING WITH BLUETOOTH DEVICES

1. When the headphones are in pairing mode, the LED light will flash blue and red. Turn on the Bluetooth on your mobile device and search for the device name "VXH200". No password is required to establish a connection.
2. Once connected to a mobile device, the indicator light will change to blue, to indicate that the headphones have successfully paired with the device.

3. NOTE:

- The headphones will automatically pair to the last mobile device used.
- If no connection can be established after 5 minutes, the headphones will automatically switch off.

CONTROLS

1. Adjusting Controls

FUNCTION	OPERATION
Increase Volume	Short press the Volume + Button.
Decrease Volume	Short press the Volume - Button.
Select Next Track	Long press the Volume + Button.
Select Previous Track	Long press the Volume - Button.
ANC On / Off	Short press the ANC power button.
Low Latency	Double Press the ANC power button.

2. Controlling Phone Calls

FUNCTION	OPERATION
Answer or End the Call	Short press the On/Off Button.
Reject a Call	Long press the On/Off Button for 2 seconds.

NOTE: If you answer or make a call while listening to media, the media will be paused until the call has ended.

NOTE: Only when your headphones are Bluetooth connected to your Smartphone will you be able to answer or reject calls via your headphones.

CONTROLS (Continued)

3. Voice Assistant

FUNCTION	OPERATION
Voice Assistant	Double press the Power Button to activate voice assistant.

LED INDICATOR

Charge Status	Low Battery: LED indicator will flash red. Charging: LED Indicator will shine solid red.
Power ON Status	The LED indicator lights flash blue.
Power OFF Status	The LED indicator light turns off.
Pairing Status	LED indicator lights will flash red and blue alternatively.
Connected Status	LED indicator light will flash blue slowly every 10s.
ANC Mode	ANC LED Indicator will shine solid green.

TROUBLESHOOTING

1. My mobile phone cannot find any new Bluetooth devices.

- a. Ensure the Device has entered the pairing mode.
- b. Ensure the Device is within effective working range.

2. Bluetooth device cannot pair up?

- a. Ensure your mobile phone allows new connections and has yet to reach the maximum number of allowed devices.

3. The Device does not play music or answer calls when connected to a Bluetooth mobile phone.

- a. Ensure your mobile phone supports A2DP and HSP (Hands-free) profiles.
- b. Ensure your mobile phone is within effective working range.

4. When paired with my computer, Windows asks for a new driver. Can you supply this?

- a. We recommend that you find compatible drivers for your computer online.

5. Why can I not remotely control the pause and play function when music is playing?

- a. This feature needs the Bluetooth® device paired with the earphones to support AVRCP (Audio / Video Remote Control Profile). Please ensure your device supports this.

SAFETY PRECAUTION

- The VolcanoX VXH200 Bluetooth Headphones with ANC should only be used with the parts the manufacturer provides.
- This product is intended for indoor use only.
- Never use this product near water or where it can contact water.
- Never handle the product if it has been dropped in water or other liquid. This is a safety hazard if the product comes into contact with water while still plugged in.
- Always dry your hands before touching the USB cable or power connections.
- Do not operate the product with a damaged cable or after it has malfunctioned, dropped, or damaged in any manner.
- The product is intended for personal use only.
- Commercial use cancels the warranty, and the supplier cannot be held responsible for injury or damage caused when using the device for any other purpose than that which it was intended for.
- The product is not intended for use by children, or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the device by a person responsible for their safety. Extreme caution must be exercised.
- Children should be supervised to avoid playing with the product.
- Packaging must never be left within reach of children since it is potentially dangerous.

DISCLAIMER

All product and company names are trademarks™ or registered® trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them.

CLEANING AND CARE INSTRUCTIONS - GENERAL

- **Before Cleaning:** Ensure the product is not charging before cleaning or maintaining it.
- **Cleaning:** Wipe down the product's surface using a soft, slightly damp cloth.
- Do not use harsh or abrasive cleaning chemicals or materials on the product, as doing so may damage or scratch the finish.
- Do not expose the product to direct sunlight or high temperatures for extended periods.
- Do not store in temperatures over 140 °F (60 °C).

ENVIRONMENTALLY FRIENDLY DISPOSAL

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH THE EUROPEAN DIRECTIVE ON WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT.

- At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service. Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin.
- Never dispose of used electronics with ordinary solid waste since they contain toxic substances.
- Always dispose of used electronics in accordance with the prevailing community regulations that apply to the disposal of electronics. If there are no regulations concerning electronics disposal, please dispose of the device in a waste bin for electronic devices.

	Lithium-ion Batteries and/or products that contain Lithium-ion Batteries can expose you to chemicals including cobalt lithium nickel oxide, and nickel, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warning.ca.gov.
WARNING	



WARRANTY

The VolcanoX VXH200 Bluetooth Headphones with ANC includes a standard 2-year limited warranty against manufacturing defects and faults. Should the product be unboxed with any faulty parts, poor finishing, visible damage, or failure to perform due to a manufacturing defect or poor workmanship, please return it with your proof of purchase (till slip or invoice) to the store of purchase for an exchange, or repair, depending on the store's returns policy.

This warranty commences from the date of purchase.

Kindly retain your proof of purchase and the packaging for your warranty period.

NOTE:

The warranty does not apply to a product that:

- a. It has failed due to excessive wear and tear beyond what is considered reasonable.
- b. Has been misused or neglected.
- c. Has been damaged accidentally or by Force Majeure, including fire and flooding.
- d. Has been used or operated contrary to operating or maintenance instructions outlined in this manual.

The Store of Purchase / Seller cannot accept any returned products that have not been returned per this warranty or which do not follow their Returns Policy.

Please refer to the Store of Purchase / Sellers Returns Policy for details. Please contact the store of purchase if you require assistance or have queries about your warranty.

